

# DENTALplan

expert and friendly care  
for all the family





We are pleased to welcome you to our practice as a new or existing patient.

We use the latest techniques of preventive dentistry in a friendly and professional environment.

Experience has shown that regular visits to the dentist are essential to maintain the health of your teeth and gums. This forms the basis of our philosophy to avoid problems later in life and keep your teeth looking their best.

#### **Emergency appointments**

Patients who are members of the Plan are entitled to necessary care and treatment in a dental emergency, both during and out of hours. If you need this service please call us and speak to the receptionist or follow the instructions on the answer phone.

## Enhance DENTALplan

To help our patients budget for dental treatment costs without compromising the quality of care we are pleased to offer our own dental plan which we believe to be the best way to make treatment affordable and give our patients greater freedom of choice. The benefits of our preventive approach include:

- Regular dental visits to keep your teeth looking their best
- Improved health of the gums – gum disease is the major cause of tooth loss
- Fewer fillings
- Less likelihood of a dental emergency
- Prompt treatment
- The latest techniques used for any treatment such as white fillings for back teeth, porcelain veneers and implants
- More time with the dentist
- Personal care and attention
- Spreading the cost of care
- Access to the practice emergency service during normal surgery hours
- Peace of mind

## Plan for your health and confidence

The Enhance DENTALplan enables you to spread the cost of your family's essential dental care. This tailor-made scheme has been carefully designed to meet the needs of our patients and to reflect our preventive philosophy. It provides:

- Two check ups per year
- All necessary x-rays
- Cleaning and polishing twice a year with your regular dentist
- Oral hygiene and dietary instruction
- Access to our dental emergency service (fees apply)
- Credit arrangements to spread the cost of any additional treatments

## DentalPlan for children – protecting their dental health

This plan gives children the foundation for strong, healthy, teeth and gums. In addition to the adult benefits listed above, children also receive fissures sealants (plastic coating) on all adult molars, special dietary and oral hygiene advice. One parent or carer must be on a plan for a child to be eligible. Children under 4 are free; for children aged 4–17, the plan costs just £6 per month.

### Family membership

The family discounts on the monthly payments are:

**2 people – 5%**

**3 people – 10%**

**4 people or more 15%**

Please note that for family discounts all patients must live at the same address and use the same direct debit.

### \* Worldwide Dental Accident and Emergency Insurance

Peace of mind Insurance Cover at home and abroad for an additional 97p per month.

- Emergency dental treatment benefit
- Out of hours consultation for dental emergency or injury
- Dental treatment after injury
- Overseas emergency dental treatment
- Hospital cash benefit
- Implant cover

(Note: please see the policy for full terms and conditions available from your dentist or downloadable from [CODEplan.co.uk/policy](http://CODEplan.co.uk/policy))



Join today and  
start enjoying the  
benefits



68 St Mary's Street · Ely · Cambridgeshire · CB7 4HH  
Tel: 01353 666895 · Fax: 01353 668448  
[enhancedentalspa.co.uk](http://enhancedentalspa.co.uk)

### How to join the plan

Simply fill out the direct debit and application form and hand it in to a receptionist or post it to: CODEplan, Elm Tree House, Bodmin Street, Holsworthy, Devon EX22 6BB. The cost of the adult plan is just £11.95 per month. There is a one-off joining fee of £10 for adults and £5 for children; this is collected with the first monthly payment.

### Your registration

Throughout your time as a patient of our practice, we appreciate that your circumstances may change and so you may withdraw from the scheme at any time. Withdrawal will be affected three calendar months after a written instruction is received at the practice. If fees are paid annually, upon withdrawal the practice will make a refund proportional to the length of time remaining to the end of the 12 month period. For patients paying monthly, direct debit instalments collected after the termination of the arrangement will be refunded with the reduction of a £4 administration charge.

### Questions

If you have any questions about the plan please call the practice or speak to your dentist who will be happy to help.

### Our dentists

Dr Lau Berraondo BChd (Principal)  
Dr Esther Jones BChd MFDS RCS

This plan has been tailor-made for us by CODEplan, who administers the collection of subscriptions on our behalf. Visit [www.CODEplan.co.uk](http://www.CODEplan.co.uk) for further information.





## Method of Payment

- Monthly Direct Debit     Annually Direct Debit     \*Worldwide Dental Cover
- Annually by cheque (please enclose cheque made payable to CODEplan Ltd). (Remember to add the joining fee of £10 per adult and £5 per child aged 4 to 17 to the cheque. If including Worldwide Cover add £11.64 per person).

### I accept this agreement:

Patient/Payer's signature  Date

Dentist Initials  Name

For and on behalf of the Dentist  Date

Data Protection Act: your data will be kept confidential but we may send it confidentially to other companies for processing payments or correspondence about your membership. By signing this Agreement you are consenting to such use of personal details.

### Instruction to your Bank or Building Society



Name and Address of your Bank or Building Society

To the Manager  Bank/Building Society

Address

Postcode

Name(s) of Account Holder(s)

Branch Sort Code  Bank Account Number

Reference Number  -

Originator's Identification Number

Instruction to your Bank or Building Society: Please pay the CODEplan Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with CODEplan Ltd and if so details will be passed electronically to my Bank/Building Society.

Signature(s)  Date

Banks and Building Societies may not accept Direct Debit instructions for some types of accounts.

### THE DIRECT DEBIT SCHEME

This guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society. If the amounts to be paid or the payment date changes, CODEplan will notify you 10 working days in advance. If an error is made by CODEplan or your Bank or Building Society you are guaranteed a full and immediate refund from your branch of the amount paid. You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

Please complete this form, detach it and post it to:  
CODEplan, Elm Tree House, Bodmin Street, Holsworthy, Devon EX22 6BB